**APOORVA RANE**

A Software Configuration & Release Management professional with over 13 years of experience in managing end-to-end aspects of Software Configuration Management, Build Management, Release Management, Project Management, Change Management, Patch Deployment and Application Support in various infrastructure environments. I have extensively worked with various configuration tools, packaging tools and have been involved with global service delivery of applications via enterprise tools for large infrastructure domains.

**EXPERIENCE PROFILE**

**HCL Technologies Limited as IT – Project Manager**

* Release and deployment strategies for diverse applications on multiple environments i.e. from Development to Production/Disaster Recovery.
* Responsible for communication, coordination and metric reporting for customer lines of business, application owners, release managers etc.
* Management and tracking of applications or products through various stages of its life-cycle from development, post production release to maintenance mode.
* Managing SDLC for Telecom (BSS/OSS) domain applications built on Java and .Net framework on an end-to-end basis i.e. requirements to post production support. This involves active participation from end-to-end project perspective i.e. Understanding requirements, providing estimates, Project planning, resource planning, JAD participation, project monitoring & implementation, release & deployment activities and post production support.
* End-to-end responsibility for environment management vis-à-vis the Application roll-out plan and Release strategy being implemented.
* Management of application SLA’s, Escalations, Incident Management, Change Management and Problem Management as and when they occur.
* Responsible for prioritizing, planning and implementing short term projects based on business requirements and resources available.
* Implementation of Continuous Improvement strategies for all stages of SDLC as part of Customer Value addition.
* Process Automation for .Net & Java based applications as well as other process related tasks. Also involved in creation of Application & Software Inventory tool for creation and tracking of Change requests.
* Participation in Release Planning & Strategy to be followed for Core-Non Core applications in the Telecom domain vis-à-vis infrastructure availability and readiness.
* Implementation of Build Management plan through SVN repository management.
* Training and Mentoring of team members in the business account for build, release and deployment activities using SVN as well as process compliance.

**BA Continuum India Pvt. Ltd. as Senior Manager**

* Managing global software releases across infrastructure comprising of desktops, laptops, servers, ATM’s and mainframes.
* Management of SLA’s, Escalations, Incident Management, Change Management and Problem Management as and when they occur.
* SPOC for India operations team with respect to global service delivery and stakeholder communication.
* SPOC in India operations for critical applications having reputational impact to the organization.
* Experience in designing, strategy, planning, execution and maintenance of mission critical projects:
  + Global remote roll-out of Windows 7 OS to 100K+ workstations in the Bank of America domain
  + Holistic Server Maintenance Program (HSMP) which is aimed at ensuring Server OS compliance with recommended baseline standards across global locations in the Bank of America domain.
* Experience in release and deployment of various critical applications in the finance domain along with Production support on 24\*7 basis.
* Coordination with various stakeholders for the change/release/incident management aspects pertaining to provisioning, software-contracts/licensing, application support and troubleshooting post-release issues in Production environments.
* Experience in on-boarding of applications and rendering software service delivery as per ITIL and Six-Sigma framework.
* End-to end knowledge of release and deployment strategies for diverse applications on multiple environments i.e. from Development to Production/Disaster Recovery.
* Management and tracking of applications or products through various stages of its life-cycle from development, post production release to maintenance mode.
* Responsible for prioritizing, planning and implementing short term projects based on business requirements and resources available.
* Experience in planning and implementation of business processes like Business Process Management (BPM), Business Continuity Planning (BCP), Business Impact Analysis (BIA), Critical to Quality (CTQ) metrics, Critical to Performance (CTP) metrics, Process Risk Assessment, Process Scorecards etc.
* Responsible for communication, coordination and metric reporting for stateside lines of business, application owners, release managers and stakeholders.
* Manage access privileges and profiles for all team members as per Information Security, Compliance and Risk standards.
* Experience in managing large teams in current profile of 35 team members (29 Engineers + 6 Contractors)
* Ability to staff, train and mentor high performance teams comprising of campus recruits.
* Performance review and recommendations for all team members as per half-yearly appraisal cycle.

**Lionbridge India Ltd. as Project Manager**

* Execution of Builds for various C++ & Java based products using Rational 7.0 Toolset.
* Creating Installers for Windows and Mac OS using Install Anywhere Enterprise 5.5 & 8.0
* Administration of users and source code on VSS and Rational 7.0 Tools
* Deployment of Builds on Windows and Mac OS Environments
* Administration of Service Action Requests from clients using Rational Clear Quest
* Providing Technical support and system maintenance for product deployment environments remotely via VPN/ Citrix interface.
* Manage, Train and Mentor the Software Configuration Management Team comprising of 5 team members.

**Countrywide Financial Corporation India Services Pvt. Ltd. as Project Lead**

* Creation of installers for various .NET & #C based products using VSS and Microsoft Visual Studio .NET 2003
* Administration of users and source code through tools like VSS and PVCS Version Manager.
* Creation of processes and policies for Release management, Production deployments and post implementation support for software applications deployed.
* Configuration, setup and maintenance of hardware components (servers hosting software applications) in the system architecture.
* Planning, implementation and maintenance support for application deployments across various environments from Development to Production and Disaster Recovery.
* Administration of Service Action Requests from clients using tools like Remedy and PVCS Tracker.
* Providing Technical support and system maintenance for SCM Tools and Source code management.
* Training and Mentoring a Team of 4 resources to carry-out all of the functions mentioned above.
* Management of Global Service Delivery for the Systems Integration department comprising of 15 team members providing infrastructure support via tools like BigFix, Radia, E-Wise, Electronic Distribution Systems, NETIQ etc.
* Responsible for knowledge transfer, operations setup and service delivery setup for the Enterprise Release Management Team in India which involved 2 months travel to CFC offices in USA for knowledge acquisition.

**Lionbridge India Ltd. as Senior Software Engineer**

* Creation of Builds for various Java based products using CVS, Rational Clear Case, Apache Ant scripts.

* Creating Multi Platform Installers using Installshield Developer8, Installshield MultiPlatform 4.5 and Install Anywhere Enterprise 5.5.
* Administration of users and source code for CVS repository.
* Deployment of Builds on Windows and Sun Solaris Environments.
* Conducting Smoke and specific UAT tests for applications post deployment.
* Administration of Service Action Requests from clients using tools like Source Forge, PVCS and Rational Clear Quest.
* Providing Technical support and system maintenance for product deployment environments remotely via VPN/ Citrix interface.
* Conducting Quality Audits and project monitoring for Quality policy and process compliance for various products as SQA Team member.
* Responsible for knowledge transfer, operations setup and service delivery setup for the Release Management Team in India which involved 11 months travel to Client offices in USA for knowledge acquisition.

**Hexaware Technologies Ltd. as Senior Software Engineer**

* Software development and testing of Diagnostics and Power Management Modules for Embedded Systems project.
* Analysis and development of Printer Module for Embedded Systems project.
* Code Reviewing of Modules developed by peers.
* Hardware maintenance of Hand Held Devices (Intermec StingRay, Intermec P-700, Compaq- IPAQ, Cassiopeia Pocket PC).

### **EMPLOYMENT SUMMARY**

* Hexaware Technologies Ltd., - Jul’00 to Oct’03 as Senior Software Engineer
* Lionbridge India Ltd – Oct’03 to Jan’06 as Senior Software Engineer
* Countrywide Financial Corporation India Services Pvt. Ltd. – Jan’06 to Feb’08 as Project Lead
* Lionbridge India Ltd. - Feb’08 to Oct’08 as Project Manager
* BA Continuum India Pvt. Ltd.– Oct’08 to Nov’13 as Senior Manager
* HCL Technologies Ltd. From Feb’14 till date as IT – Project Manager

**TECHNICAL SKILLS**

1. Microsoft Project 2010
2. BMC Remedy, CA Clarity and IBM Maximo 7.2.1.0 for Change Management, Asset Management, Problem Management, Incident Management, Time tracking and Reports.
3. BMC Bladelogic 7.6.0.330, Bigfix 8.0.627, IBM Tivoli Endpoint Manager 8.2.1372.0, Microsoft System Center Configuration Manager 2012 (SCCM), IBM Tivoli Activity Planner Monitor 4.2.3-FP05 as enterprise delivery tools.
4. VSS, CVS, PVCS (Dimensions, Tracker & Version Manager), Subversion (SVN), Microsoft Team Foundation Server (TFS), Source Forge and Rational 6.0 & 7.0 (Clear Case, Clear Quest, Multisite operations) for version control and software change management.
5. Installshield Developer 8, Installshield MultiPlatform 4.5 and Install Anywhere Enterprise 5.5 as packaging tools.
6. Microsoft Visual C++ 6.0, Microsoft Visual Studio .NET 2003 as Integrated Development environments
7. Apache Ant and Perl scripting for Configuration Management.
8. Win XP & 7, Redhat Linux 6.2 & 7.1, SUSE Linux 8.0, Sun Solaris 8,Mac OS X
9. BEA Weblogic Application Server as deployment environment.

**EDUCATION**

1. MBA (Information Systems) Narsee Monji Institute of Management Studies - 2009
2. B.E.(Electronics & Telecommunications) Mumbai University, India - 1999
3. Diploma (Electronics &Telecommunications) Board of Technical Education, India – 1996

**CERTIFICATIONS**

1. ITIL Foundation Level Certification - 2012
2. E-Commerce Professional from Asset International – 2000

### **ACHIEVEMENTS & EXTRA-CURRICULAR ACTIVITIES**

* Passed the N.C.S.T. (National Center for Software Technology) E-Level examination securing 65 percentile.
* Represented Shah & Anchor Kutchhi Polytechnic at the Zonal Level in football.
* Represented Smt. Indira Gandhi College of Engineering at the intercollegiate level in football.

### **PERSONAL DETAILS**

**Date of Birth :** April 8, 1976

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Sainik Nagar, Amboli,

Andheri (West),

Mumbai – 400058, India

**Telephone Nos. :** Mobile - 9820447082

**Passport No. :** H7214558 (DOE – 27/07/2019)

**Visa Details** **:** 10 year B1/B2 Visa for USA valid till July 2016.